

BrightBase CRM Web Services API Developer Guide



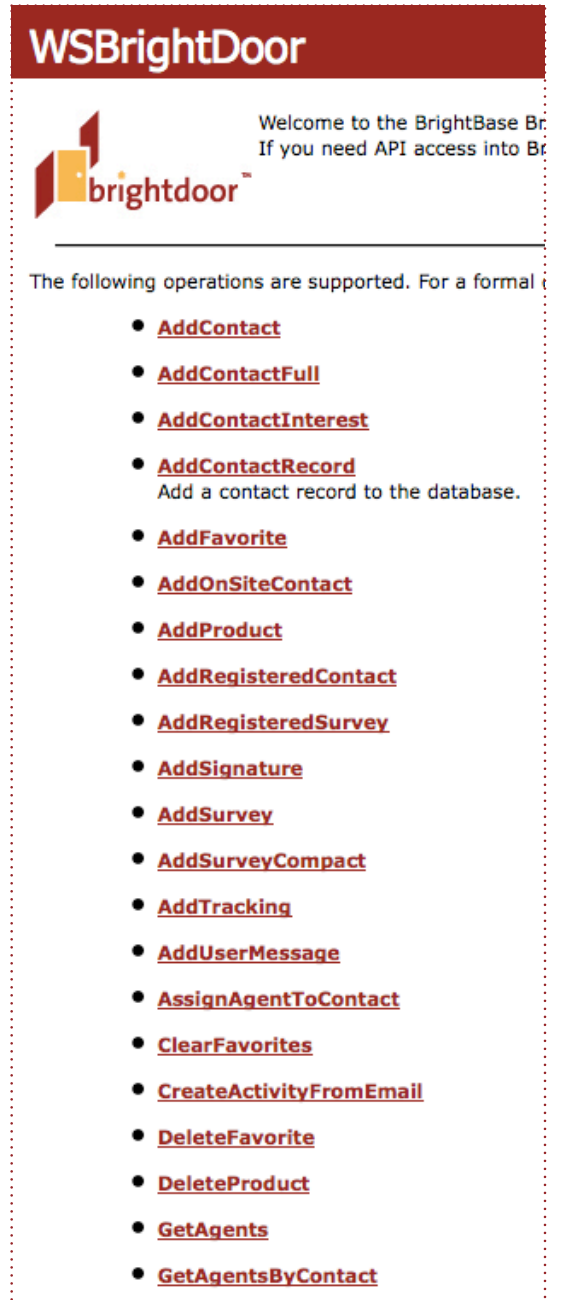
TOC

Overview	3
Methods List	4
Method Details	5 - 55
FAQs	56 - 59
Add Contact Method Details	60 - 61

Overview

The BrightBase Web Services API is a SOAP-compliant interface into the BrightBase CRM repository allowing you to use any of several popular programming languages.

This document provides a basic overview of the web service methods most likely to be utilized by developers wishing to connect their applications to the BrightBase CRM platform.



WSBrightDoor

Welcome to the BrightBase Br
If you need API access into Br

brightdoor™

The following operations are supported. For a formal

- [**AddContact**](#)
- [**AddContactFull**](#)
- [**AddContactInterest**](#)
- [**AddContactRecord**](#)
Add a contact record to the database.
- [**AddFavorite**](#)
- [**AddOnSiteContact**](#)
- [**AddProduct**](#)
- [**AddRegisteredContact**](#)
- [**AddRegisteredSurvey**](#)
- [**AddSignature**](#)
- [**AddSurvey**](#)
- [**AddSurveyCompact**](#)
- [**AddTracking**](#)
- [**AddUserMessage**](#)
- [**AssignAgentToContact**](#)
- [**ClearFavorites**](#)
- [**CreateActivityFromEmail**](#)
- [**DeleteFavorite**](#)
- [**DeleteProduct**](#)
- [**GetAgents**](#)
- [**GetAgentsByContact**](#)

The following list of web service methods are currently available for use with BrightBase CRM. On the following pages, we provide SOAP and HTTP samples for your review.

Contact Methods

These are available for working with contacts and associated attributes.

AddContactRecord (page 5)
GetContacts (page 6)
GetContactAttributes (page 7)
GetContactByID (page 8)
GetContactByLogin (page 9)
GetContactByUsername (page 10)
GetContactDetailsByID (page 11)
GetContactStatuses (page 12)
GetContactTypes (page 13)
GetContactsByEmailAddressesGetContacts (page 14)
AssignAgentToContact (page 15)
UpdateContact (page 16)
UpdateContactFull (page 17)
CreateActivityFromEmail (page 18)
GetAgents (page 19)
GetAgentsByContact (page 20)
GetCommunicationMethods (page 21)
GetInitialContactTypes (page 22)
GetInterests (page 23)
GetLeadSources (page 24)
AddFavorite (page 25)
GetFavoriteByID (page 26)
GetFavorites (page 27)
UpdateFavoriteAsHidden (page 28)
UpdateFavoriteAsViewed (page 29)
ClearFavorites (page 30)
DeleteFavorite (page 31)

Product Methods

These are available for working with products and associated attributes.

GetProducts (page 32)
GetProductsByProductType (page 33)
GetProductsByTypeCount (page 34)
GetProductsByTypePerPage (page 35)
GetProductsCount (page 36)
GetProductsOwned (page 37)
GetProductDetails (page 38)
GetProductAttributeDefinitions (page 39)
GetProductStatusList (page 40)
GetProductTypeByID (page 41)
GetProductTypesByParentTypeID (page 42)

Survey Methods

These are available for working with BrightBase surveys and associated attributes.

GetSurvey (page 43)
GetSurveys (page 44)
GetSurveyByID (page 45)
AddRegisteredSurvey (page 46)

BrightApps Methods

These are available for working with BrightApps and associated attributes.

GetMarquee (page 47)
GetDocumentByID (page 48)
GetDocumentPlaylists (page 49)
AddTracking (page 50)
PrintProductDocument (page 51)
GetHotSpots (page 52)

General Methods

These are methods specific to various internal BrightBase services & functions.

GetServerInfo (page 53)
GetStates (page 54)
RunCustomQuery (page 55)

Contact Methods | AddContactRecord

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddContactRecord xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <preferredEmail>string</preferredEmail>
      <contactPassword>string</contactPassword>
      <firstName>string</firstName>
      <lastName>string</lastName>
      <address>string</address>
      <city>string</city>
      <state>string</state>
      <zip>string</zip>
      <preferredPhone>string</preferredPhone>
      <contactStatusID>string</contactStatusID>
      <contactTypeID>string</contactTypeID>
      <initialContactTypeID>string</initialContactTypeID>
      <preferredCommunicationMethod>string</preferredCommunicationMethod>
      <interestIDs>string</interestIDs>
      <primaryLeadSourceID>string</primaryLeadSourceID>
      <secondaryLeadSourceID>string</secondaryLeadSourceID>
      <overwriteDuplicate>boolean</overwriteDuplicate>
      <addToTour>boolean</addToTour>
      <interactionsData>string</interactionsData>
    </AddContactRecord>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddContactRecordResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/AddContactRecord?
clientId=string&centerID=string&username=string&password=string&preferredEmail=string&cont
actPassword=string&firstName=string&lastName=string&address=string&city=string&state=string
&zip=string&preferredPhone=string&contactStatusID=string&contactTypeID=string&initialContac
tTypeID=string&preferredCommunicationMethod=string&interestIDs=string&primaryLeadSourceID
=string&secondaryLeadSourceID=string&overwriteDuplicate=string&addToTour=string&interactio
nsData=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/AddContactRecord HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string&preferredEmail=string&cont
actPassword=string&firstName=string&lastName=string&address=string&city=string&state=string
&zip=string&preferredPhone=string&contactStatusID=string&contactTypeID=string&initialContac
tTypeID=string&preferredCommunicationMethod=string&interestIDs=string&primaryLeadSourceID
=string&secondaryLeadSourceID=string&overwriteDuplicate=string&addToTour=string&interact
ionsData=string
HTTP/1.1 200 OK
```

Contact Methods | GetContacts

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContacts xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetContacts>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactsResult>xml</GetContactsResult>
    </GetContactsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContacts?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContacts HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactAttributes

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactAttributes xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactid>string</contactid>
    </GetContactAttributes>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactAttributesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactAttributesResult>xml</GetContactAttributesResult>
    </GetContactAttributesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactAttributes?
clientID=string&centerID=string&username=string&password=string&contactid=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactAttributes HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&contactid=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByID xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactID>string</contactID>
    </GetContactByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactByIDResult>xml</GetContactByIDResult>
    </GetContactByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactByID?
clientId=string&centerID=string&username=string&password=string&contactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string&contactID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactByLogin

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByLogin xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactusername>string</contactusername>
      <contactpassword>string</contactpassword>
    </GetContactByLogin>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByLoginResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactByLoginResult>xml</GetContactByLoginResult>
    </GetContactByLoginResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactByLogin?
clientId=string&centerID=string&username=string&password=string&contactusername=string&c
ontactPassword=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactByLogin HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string&contactusername=string&c
ontactPassword=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactByUsername

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByUsername xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactusername>string</contactusername>
    </GetContactByUsername>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactByUsernameResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactByUsernameResult>xml</GetContactByUsernameResult>
    </GetContactByUsernameResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactByUsername?
clientID=string&centerID=string&username=string&password=string&contactusername=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactByUsername HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&contactusername=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactDetailsByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactDetailsByID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactID>string</contactID>
    </GetContactDetailsByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactDetailsByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactDetailsByIDResult>xml</GetContactDetailsByIDResult>
    </GetContactDetailsByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactDetailsByID?
clientID=string&centerID=string&username=string&password=string&contactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactDetailsByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&contactID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactStatuses

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactStatuses xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactTypeID>string</contactTypeID>
    </GetContactStatuses>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactStatusesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactStatusesResult>xml</GetContactStatusesResult>
    </GetContactStatusesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactStatuses?
clientID=string&centerID=string&username=string&password=string&contactTypeID=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactStatuses HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&contactTypeID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactTypes

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactTypes xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetContactTypes>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactTypesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactTypesResult>xml</GetContactTypesResult>
    </GetContactTypesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactTypes?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactTypes HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetContactsByEmailAddressesGetContacts

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactsByEmailAddressesGetContacts xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <emailAddress_list>string</emailAddress_list>
    </GetContactsByEmailAddressesGetContacts>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetContactsByEmailAddressesGetContactsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetContactsByEmailAddressesGetContactsResult>string</GetContactsByEmailAddressesGetContactsResult>
    </GetContactsByEmailAddressesGetContactsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetContactsByEmailAddressesGetContacts?
clientID=string&centerID=string&username=string&password=string&emailAddress_list=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<string xmlns="http://www.brightdoor.com/webservices/">string</string>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetContactsByEmailAddressesGetContacts HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&emailAddress_list=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<string xmlns="http://www.brightdoor.com/webservices/">string</string>
```

Contact Methods | AssignAgentToContact

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AssignAgentToContact xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <contactID>int</contactID>
      <agentID>int</agentID>
      <isAgentPrimary>boolean</isAgentPrimary>
    </AssignAgentToContact>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AssignAgentToContactResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/AssignAgentToContact?
clientId=string&centerID=string&username=string&password=string&contactID=string&agentID=
string&isAgentPrimary=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/AssignAgentToContact HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string&contactID=string&agentID=
string&isAgentPrimary=string
HTTP/1.1 200 OK
```

Contact Methods | UpdateContact

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateContact xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactID>string</ContactID>
      <ContactUserName>string</ContactUserName>
      <ContactPassword>string</ContactPassword>
      <FirstName>string</FirstName>
      <LastName>string</LastName>
      <SpouseFirst>string</SpouseFirst>
      <SpouseLast>string</SpouseLast>
      <Address1>string</Address1>
      <Address2>string</Address2>
      <City>string</City>
      <State>string</State>
      <ZipCode>string</ZipCode>
      <Country>string</Country>
      <OfficePhone>string</OfficePhone>
      <Phone>string</Phone>
      <Email>string</Email>
    </UpdateContact>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateContactResponse xmlns="http://www.brightdoor.com/webservices/">
      <UpdateContactResult>boolean</UpdateContactResult>
    </UpdateContactResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/UpdateContact?
clientID=string&centerID=string&username=string&password=string&ContactID=string&ContactU
serName=string&ContactPassword=string&FirstName=string&LastName=string&SpouseFirst=string&SpouseLast=string&Address1=string&Address2=string&City=string&State=string&ZipCode=string&Country=string&OfficePhone=string&Phone=string&Email=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/UpdateContact HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactID=string&Contact
UserName=string&ContactPassword=string&FirstName=string&LastName=string&SpouseFirst=string&SpouseLast=string&Address1=string&Address2=string&City=string&State=string&ZipCode=string&Country=string&OfficePhone=string&Phone=string&Email=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

Contact Methods | UpdateContactFull

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateContactFull xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactID>string</ContactID>
      <ContactUserName>string</ContactUserName>
      <ContactPassword>string</ContactPassword>
      <FirstName>string</FirstName>
      <LastName>string</LastName>
      <SpouseFirst>string</SpouseFirst>
      <SpouseLast>string</SpouseLast>
      <Address1>string</Address1>
      <Address2>string</Address2>
      <City>string</City>
      <State>string</State>
      <ZipCode>string</ZipCode>
      <Country>string</Country>
      <OfficePhone>string</OfficePhone>
      <Phone>string</Phone>
      <Email>string</Email>
      <donotcall>string</donotcall>
    </UpdateContactFull>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateContactFullResponse xmlns="http://www.brightdoor.com/webservices/">
      <UpdateContactFullResult>boolean</UpdateContactFullResult>
    </UpdateContactFullResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/UpdateContactFull?
clientID=string&centerID=string&username=string&password=string&ContactID=string&ContactU
serName=string&ContactPassword=string&FirstName=string&LastName=string&SpouseFirst=string&SpouseLast=string&Address1=string&Address2=string&City=string&State=string&ZipCode=string&Country=string&OfficePhone=string&Phone=string&Email=string&donotcall=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/UpdateContactFull HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactID=string&Contact
UserName=string&ContactPassword=string&FirstName=string&LastName=string&SpouseFirst=string&SpouseLast=string&Address1=string&Address2=string&City=string&State=string&ZipCode=string&Country=string&OfficePhone=string&Phone=string&Email=string&donotcall=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

Contact Methods | CreateActivityFromEmail

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateActivityFromEmail xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <email_id>int</email_id>
      <activity_type_id>int</activity_type_id>
    </CreateActivityFromEmail>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <CreateActivityFromEmailResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/CreateActivityFromEmail?
clientID=string&centerID=string&username=string&password=string&email_id=string&activity_ty
pe_id=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/CreateActivityFromEmail HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&email_id=string&activity_ty
pe_id=string
HTTP/1.1 200 OK
```

Contact Methods | GetAgents

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAgents xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetAgents>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAgentsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetAgentsResult>xml</GetAgentsResult>
    </GetAgentsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetAgents?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetAgents HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetAgentsByContact

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAgentsByContact xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactID>string</ContactID>
    </GetAgentsByContact>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetAgentsByContactResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetAgentsByContactResult>xml</GetAgentsByContactResult>
    </GetAgentsByContactResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetAgentsByContact?
clientID=string&centerID=string&username=string&password=string&ContactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetAgentsByContact HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetCommunicationMethods

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetCommunicationMethods xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetCommunicationMethods>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetCommunicationMethodsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetCommunicationMethodsResult>xml</GetCommunicationMethodsResult>
    </GetCommunicationMethodsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetCommunicationMethods?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetCommunicationMethods HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetInitialContactTypes

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetInitialContactTypes xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetInitialContactTypes>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetInitialContactTypesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetInitialContactTypesResult>xml</GetInitialContactTypesResult>
    </GetInitialContactTypesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetInitialContactTypes?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetInitialContactTypes HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetInterests

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetInterests xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetInterests>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetInterestsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetInterestsResult>xml</GetInterestsResult>
    </GetInterestsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetInterests?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetInterests HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetLeadSources

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetLeadSources xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetLeadSources>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetLeadSourcesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetLeadSourcesResult>xml</GetLeadSourcesResult>
    </GetLeadSourcesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetLeadSources?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetLeadSources HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | AddFavorite

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddFavorite xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <EntityID>string</EntityID>
      <EntityType>string</EntityType>
      <ContactID>string</ContactID>
    </AddFavorite>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddFavoriteResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/AddFavorite?
clientID=string&centerID=string&username=string&password=string&EntityID=string&EntityType
=string&ContactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/AddFavorite HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&EntityID=string&EntityType
=string&ContactID=string
HTTP/1.1 200 OK
```

Contact Methods | GetFavoriteByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetFavoriteByID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <FavoriteID>string</FavoriteID>
    </GetFavoriteByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetFavoriteByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetFavoriteByIDResult>xml</GetFavoriteByIDResult>
    </GetFavoriteByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetFavoriteByID?
clientID=string&centerID=string&username=string&password=string&FavoriteID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetFavoriteByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&FavoriteID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | GetFavorites

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetFavorites xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactID>string</ContactID>
      <FavoriteType>string</FavoriteType>
    </GetFavorites>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetFavoritesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetFavoritesResult>xml</GetFavoritesResult>
    </GetFavoritesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetFavorites?
clientID=string&centerID=string&username=string&password=string&ContactID=string&FavoriteT
ype=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetFavorites HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactID=string&FavoriteT
ype=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Contact Methods | UpdateFavoriteAsHidden

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateFavoriteAsHidden xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <FavoriteID>string</FavoriteID>
    </UpdateFavoriteAsHidden>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateFavoriteAsHiddenResponse xmlns="http://www.brightdoor.com/webservices/">
      <UpdateFavoriteAsHiddenResult>boolean</UpdateFavoriteAsHiddenResult>
    </UpdateFavoriteAsHiddenResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/UpdateFavoriteAsHidden?
clientID=string&centerID=string&username=string&password=string&FavoriteID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/UpdateFavoriteAsHidden HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&FavoriteID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

Contact Methods | UpdateFavoriteAsViewed

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateFavoriteAsViewed xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <FavoriteID>string</FavoriteID>
    </UpdateFavoriteAsViewed>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <UpdateFavoriteAsViewedResponse xmlns="http://www.brightdoor.com/webservices/">
      <UpdateFavoriteAsViewedResult>boolean</UpdateFavoriteAsViewedResult>
    </UpdateFavoriteAsViewedResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/UpdateFavoriteAsViewed?
clientID=string&centerID=string&username=string&password=string&FavoriteID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/UpdateFavoriteAsViewed HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&FavoriteID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

Contact Methods | ClearFavorites

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ClearFavorites xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactEmail>string</ContactEmail>
    </ClearFavorites>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <ClearFavoritesResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/ClearFavorites?
clientID=string&centerID=string&username=string&password=string&ContactEmail=string HTTP/
1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/ClearFavorites HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactEmail=string
HTTP/1.1 200 OK
```

Contact Methods | DeleteFavorite

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteFavorite xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <entityID>string</entityID>
      <contactID>string</contactID>
    </DeleteFavorite>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <DeleteFavoriteResponse xmlns="http://www.brightdoor.com/webservices/" />
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/DeleteFavorite?
clientID=string&centerID=string&username=string&password=string&entityID=string&contactID=
string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/DeleteFavorite HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&entityID=string&contactID=
string
HTTP/1.1 200 OK
```

Product Methods | GetProducts

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProducts xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <MapID>string</MapID>
    </GetProducts>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsResult>xml</GetProductsResult>
    </GetProductsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProducts?
clientID=string&centerID=string&username=string&password=string&MapID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProducts HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&MapID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductsByProductType

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByProductType xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <productTypeID>string</productTypeID>
    </GetProductsByProductType>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByProductTypeResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsByProductTypeResult>xml</GetProductsByProductTypeResult>
    </GetProductsByProductTypeResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductsByProductType?
clientID=string&centerID=string&username=string&password=string&productTypeID=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductsByProductType HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&productTypeID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductsByTypeCount

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByTypeCount xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <productTypeld>string</productTypeld>
      <filter>string</filter>
    </GetProductsByTypeCount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByTypeCountResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsByTypeCountResult>xml</GetProductsByTypeCountResult>
    </GetProductsByTypeCountResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductsByTypeCount?
clientID=string&centerID=string&username=string&password=string&productTypeld=string&filter
=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductsByTypeCount HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&productTypeld=string&filter
=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductsByTypePerPage

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByTypePerPage xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <start>string</start>
      <length>string</length>
      <productTypeID>string</productTypeID>
      <sortColumn>string</sortColumn>
      <sortDirection>string</sortDirection>
      <filter>string</filter>
    </GetProductsByTypePerPage>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsByTypePerPageResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsByTypePerPageResult>xml</GetProductsByTypePerPageResult>
    </GetProductsByTypePerPageResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductsByTypePerPage?
clientId=string&centerID=string&username=string&password=string&start=string&length=string
&productTypeID=string&sortColumn=string&sortDirection=string&filter=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductsByTypePerPage HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string&start=string&length=string
&productTypeID=string&sortColumn=string&sortDirection=string&filter=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductsCount

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsCount xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <filter>string</filter>
    </GetProductsCount>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsCountResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsCountResult>xml</GetProductsCountResult>
    </GetProductsCountResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductsCount?
clientID=string&centerID=string&username=string&password=string&filter=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductsCount HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&filter=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductsOwned

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsOwned xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ContactID>string</ContactID>
    </GetProductsOwned>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductsOwnedResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductsOwnedResult>xml</GetProductsOwnedResult>
    </GetProductsOwnedResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductsOwned?
clientID=string&centerID=string&username=string&password=string&ContactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductsOwned HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ContactID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductDetails

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductDetails xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ProductID>string</ProductID>
    </GetProductDetails>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductDetailsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductDetailsResult>xml</GetProductDetailsResult>
    </GetProductDetailsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductDetails?
clientID=string&centerID=string&username=string&password=string&ProductID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductDetails HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ProductID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductAttributeDefinitions

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductAttributeDefinitions xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetProductAttributeDefinitions>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductAttributeDefinitionsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductAttributeDefinitionsResult>xml</GetProductAttributeDefinitionsResult>
    </GetProductAttributeDefinitionsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductAttributeDefinitions?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductAttributeDefinitions HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductStatusList

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductStatusList xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetProductStatusList>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductStatusListResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductStatusListResult>xml</GetProductStatusListResult>
    </GetProductStatusListResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductStatusList?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductStatusList HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductTypeByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductTypeByID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <productTypeID>string</productTypeID>
    </GetProductTypeByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductTypeByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductTypeByIDResult>xml</GetProductTypeByIDResult>
    </GetProductTypeByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductTypeByID?
clientID=string&centerID=string&username=string&password=string&productTypeID=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductTypeByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&productTypeID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Product Methods | GetProductTypesByParentTypeID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductTypesByParentTypeID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <parentTypeID>string</parentTypeID>
    </GetProductTypesByParentTypeID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetProductTypesByParentTypeIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetProductTypesByParentTypeIDResult>xml</GetProductTypesByParentTypeIDResult>
    </GetProductTypesByParentTypeIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetProductTypesByParentTypeID?
clientID=string&centerID=string&username=string&password=string&parentTypeID=string HTTP/
1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetProductTypesByParentTypeID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&parentTypeID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Survey Methods | GetSurvey

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurvey xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <whichSurvey>string</whichSurvey>
      <contactID>string</contactID>
    </GetSurvey>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurveyResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetSurveyResult>xml</GetSurveyResult>
    </GetSurveyResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetSurvey?
clientID=string&centerID=string&username=string&password=string&whichSurvey=string&contactID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetSurvey HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&whichSurvey=string&contactID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Survey Methods | GetSurveys

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurveys xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetSurveys>
  </soap12:Body>
</soap12:Envelope>
```

```
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurveysResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetSurveysResult>xml</GetSurveysResult>
    </GetSurveysResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetSurveys?
clientId=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetSurveys HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Survey Methods | GetSurveyByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurveyByID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <slID>int</slID>
    </GetSurveyByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetSurveyByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetSurveyByIDResult>xml</GetSurveyByIDResult>
    </GetSurveyByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetSurveyByID?
clientID=string&centerID=string&username=string&password=string&slID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetSurveyByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&slID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

Survey Methods | AddRegisteredSurvey

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddRegisteredSurvey xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <doc>string</doc>
      <ContactID>string</ContactID>
      <resultsVia>string</resultsVia>
      <copyTo>string</copyTo>
    </AddRegisteredSurvey>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddRegisteredSurveyResponse xmlns="http://www.brightdoor.com/webservices/">
      <AddRegisteredSurveyResult>boolean</AddRegisteredSurveyResult>
    </AddRegisteredSurveyResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/AddRegisteredSurvey?
clientID=string&centerID=string&username=string&password=string&doc=string&ContactID=string&resultsVia=string&copyTo=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/AddRegisteredSurvey HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&doc=string&ContactID=string&resultsVia=string&copyTo=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<boolean xmlns="http://www.brightdoor.com/webservices/">boolean</boolean>
```

BrightApps Methods | GetMarquee

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetMarquee xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetMarquee>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetMarqueeResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetMarqueeResult>xml</GetMarqueeResult>
    </GetMarqueeResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetMarquee?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetMarquee HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

BrightApps Methods | GetDocumentByID

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetDocumentByID xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <DocumentID>string</DocumentID>
    </GetDocumentByID>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetDocumentByIDResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetDocumentByIDResult>xml</GetDocumentByIDResult>
    </GetDocumentByIDResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetDocumentByID?
clientID=string&centerID=string&username=string&password=string&DocumentID=string HTTP/
1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetDocumentByID HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&DocumentID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

BrightApps Methods | GetDocumentPlaylists

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetDocumentPlaylists xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <PlaylistName>string</PlaylistName>
    </GetDocumentPlaylists>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetDocumentPlaylistsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetDocumentPlaylistsResult>xml</GetDocumentPlaylistsResult>
    </GetDocumentPlaylistsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetDocumentPlaylists?
clientID=string&centerID=string&username=string&password=string&PlaylistName=string HTTP/
1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetDocumentPlaylists HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&PlaylistName=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

BrightApps Methods | AddTracking

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddTracking xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <DeviceName>string</DeviceName>
      <EventType>string</EventType>
      <Description>string</Description>
      <MessageBody>string</MessageBody>
      <OriginatorID>int</OriginatorID>
      <OriginatorType>string</OriginatorType>
      <ReferencelD>string</ReferencelD>
    </AddTracking>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <AddTrackingResponse xmlns="http://www.brightdoor.com/webservices/">
      <AddTrackingResult>int</AddTrackingResult>
    </AddTrackingResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/AddTracking?
clientID=string&centerID=string&username=string&password=string&DeviceName=string&EventT
ype=string&Description=string&MessageBody=string&OriginatorID=string&OriginatorType=string
&ReferencelD=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<int xmlns="http://www.brightdoor.com/webservices/">int</int>
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/AddTracking HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&DeviceName=string&Event
Type=string&Description=string&MessageBody=string&OriginatorID=string&OriginatorType=string
&ReferencelD=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<int xmlns="http://www.brightdoor.com/webservices/">int</int>
```

BrightApps Methods | PrintProductDocument

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <PrintProductDocument xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <ProductID>int</ProductID>
      <ContactID>int</ContactID>
    </PrintProductDocument>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <PrintProductDocumentResponse xmlns="http://www.brightdoor.com/webservices/">
      <PrintProductDocumentResult>xml</PrintProductDocumentResult>
    </PrintProductDocumentResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/PrintProductDocument?
clientID=string&centerID=string&username=string&password=string&ProductID=string&ContactI
D=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/PrintProductDocument HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&ProductID=string&ContactI
D=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

BrightApps Methods | GetHotSpots

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetHotSpots xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <MapID>string</MapID>
    </GetHotSpots>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetHotSpotsResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetHotSpotsResult>xml</GetHotSpotsResult>
    </GetHotSpotsResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetHotSpots?
clientID=string&centerID=string&username=string&password=string&MapID=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetHotSpots HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&MapID=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

General Methods | GetServerInfo

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetServerInfo xmlns="http://www.brightdoor.com/webservices/">
      <clientId>string</clientId>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetServerInfo>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetServerInfoResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetServerInfoResult>xml</GetServerInfoResult>
    </GetServerInfoResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetServerInfo?
clientId=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetServerInfo HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientId=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

General Methods | GetStates

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetStates xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
    </GetStates>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <GetStatesResponse xmlns="http://www.brightdoor.com/webservices/">
      <GetStatesResult>xml</GetStatesResult>
    </GetStatesResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/GetStates?
clientID=string&centerID=string&username=string&password=string HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/GetStates HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

General Methods | RunCustomQuery

SOAP 1.2

The following is a sample SOAP 1.2 request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <RunCustomQuery xmlns="http://www.brightdoor.com/webservices/">
      <clientID>string</clientID>
      <centerID>string</centerID>
      <username>string</username>
      <password>string</password>
      <customSQLQuery>string</customSQLQuery>
    </RunCustomQuery>
  </soap12:Body>
</soap12:Envelope>
HTTP/1.1 200 OK
Content-Type: application/soap+xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0" encoding="utf-8"?>
<soap12:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:xsd="http://www.w3.org/2001/
XMLSchema" xmlns:soap12="http://www.w3.org/2003/05/soap-envelope">
  <soap12:Body>
    <RunCustomQueryResponse xmlns="http://www.brightdoor.com/webservices/">
      <RunCustomQueryResult>xml</RunCustomQueryResult>
    </RunCustomQueryResponse>
  </soap12:Body>
</soap12:Envelope>
```

HTTP GET

The following is a sample HTTP GET request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
GET /brightbase/wsbrightdoor.asmx/RunCustomQuery?
clientID=string&centerID=string&username=string&password=string&customSQLQuery=string
HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

HTTP POST

The following is a sample HTTP POST request and response. The placeholders (length, string, boolean) shown need to be replaced with actual values.

```
POST /brightbase/wsbrightdoor.asmx/RunCustomQuery HTTP/1.1
Host: <<yourdeployment>>.brightdoor.com
Content-Type: application/x-www-form-urlencoded
Content-Length: length
```

```
clientID=string&centerID=string&username=string&password=string&customSQLQuery=string
HTTP/1.1 200 OK
Content-Type: text/xml; charset=utf-8
Content-Length: length
```

```
<?xml version="1.0"?>
xml
```

FAQ

Q. How can I use the BrightDoor BrightBase API?

A. Contact your Account Manager for a username and password.

Q. What is the URL of the WSDL?

A. This is customer, deployment, and version dependent. Please contact your Account Manager for this information.

Q. Do you offer an SDK or any other way of access the BrightDoor BrightBase system other than Web Services?

A. No. We believe our Web Services API provides a comprehensive set of operations.

Q. Which programming languages do you support?

A. BrightDoor doesn't officially support any specific language. The BrightBase Web Services API is SOAP 1.1 & 1.2 compliant and therefore works with any number of languages since it relies only on the HTTPS protocol.

Q. I see "Get" and "Update" methods but no "Insert" or "Delete" methods?

A. The "Update" methods are also "Insert" methods. Depending upon the "Id" property of the entity you submit, an insert or update will be performed. For inserts, the "Id" property should be set to "-1". We do not offer "Deletes" through the Web Services API for security reasons.

Q. What does the error "Unexpected row count: 0; expected: 1" mean?

A. The most probable cause is that you provided an "Id" for an entity that does not exist. Ids must be "-1" for new entities or a valid Id. Some programming languages will turn an empty/null int property into "0" while others will try and leave it blank. You should make certain you initialize your entities to "-1" if you wish to insert a new entity.

Q. I get the following :SoapFault exception: [soap:Client] Server was unable to read request. ---> There is an error in XML document (2, 1163). ---> The string " is not a valid Boolean value."

A. When translating the entity into XML, some programming languages will turn an empty/null datetime or boolean property into an empty node (e.g. or) which will cause an XML parse error since the empty string cannot be parsed into a boolean or datetime. It is important you either provide values for these types or set (if available) it so the node is not created at all.

FAQ

Q. My hosting company requires that we submit our SSL calls through its proxy. How do I do this?

A. The answer varies depending upon the language you are using. A couple of examples below should get you started.

In Java, assuming you want to set the proxy for the entire VM:

```
Properties props = new Properties(System.getProperties());
props.put("http.proxySet", "true");
props.put("http.proxyHost", "proxy.ssl.myhosting.company.com");
props.put("http.proxyPort", "8080");
Properties newprops = new Properties(props);
System.setProperties(newprops);
```

In PHP5: You need to set the 'proxy_host' and 'proxy_port' attributes when setting up your SoapClient:

```
$client = new SoapClient("https://--YOUR--DEPLOYMENT--?WSDL",
    array("login" => "--YOUR WEBSERVICE USERNAME--",
        "password" => "--YOUR WEBSERVICE PASSWORD--",
        "proxy_host" => "proxy.ssl.myhosting.company.com",
        "proxy_port" => "8080",
        "classmap" => $classmap,
        "trace" => 0));
```

Q. How do the Web Services authenticate?

A. We require that you connect using HTTPS which ensures all data, including username and password authentication, is encrypted. Web Service usernames are separate from BrightBase usernames, allowing you to separate out what operations may be allowed via a Web Service verses the BrightBase CRM application.

FAQ

Q. What if the programming language I'm using doesn't allow the 'Authorization' HTTP Header?

A. Some programming languages (ActionScript to name one) do not allow you to set the 'Authorization' HTTP header, which is required to provide your username and password. To handle this, you may use the custom 'BB-Authorization' HTTP header instead. If your programming languages does not allow custom headers, then you cannot use the BrightBase API with that language.

Q. Why can't I access all of the Web Methods defined in the WSDL?

A. For convenience we offer a single endpoint to all Web Service users, but you may access only those methods which you have been granted access to. In some cases you may have access to a particular Web Method if you are dealing with a particular entity type, but may have restricted access with dealing with another entity type.

Q. I get the error message 'Update of this object is not supported via this interface.' What does that mean?

A. Certain objects are exposed to you can read data from them. However, we do not allow the updating of data either for security reasons or because the object is a lookup object.

Q. Why must we use SSL to communicate to the Web Services?

A. Because sensitive information, including authentication handshakes, take place we require that all Web Service calls be transported over the https protocol. We use the standard https port of 443, so most firewalls already have this port open.

Q. If I need access to data and there is not currently a Web Services method available, how do I go about getting one added?

A. We try our best to provide as much exposure to your data via our published Web Services API. If there is something our standard implementation does not handle, please contact your Account Manager. They will ensure the requests gets routed to the internal product manager for consideration in a future release.

Q. What development tools does BrightDoor recommend to develop client applications to communicate with the BrightBase Web Service API?

A. For C# use, we recommend Microsoft Visual Studio. For Java development, we recommend the Eclipse IDE and Axis.

FAQ

Q. Is there a test or development version of my database I can use to develop against and avoid changing my live data?

A. Currently there is not. All calls made into your database using the BrightBase Web Services API will be reflected in your live system(s). So be very careful. As a best practice, we recommend developing your applications prior to your launch. Your Account Manager can advise you on this and other things related to third-party integration processes.

Q. I'm getting a 500 server error. How can I debug?

A. If a problem occurs when you submit data the BrightDoor Web Services API will return a "SoapFault" that you can inspect for errors, including validation errors. The HTTP Status Code will be '500' (as opposed to '200') so be certain you still inspect the result for a SoapFault XML document (see http://www.w3.org/TR/2000/NOTE-SOAP-20000508/#_Toc478383507)

Add Contact Method Details

The most frequently requested integration point between 3rd party solutions and BrightBase CRM surrounds the creation of an inbound contact.

The best method to use is the **AddContactRecord** method (see page 5). When using this method the lead is typically inserted as a new lead or ungraded prospect .Here is a brief summary of the fields for AddContactRecord.

Parameter	Type	Required?	Valid Values	Value Constraints	Notes
clientID	Int	Yes	1		This is assigned by BrightDoor per deployment
centerID	Int	Yes	1		This is assigned by BrightDoor per deployment
username	String	Yes	<<your ws user>>		This is your unique u/n
password			<<your ws pass>>		This is your unique p/w
preferredEmail	String	No		MaxLength =60	This must be unique per user
contactPassword	String	No		MaxLength =12	
firstName	String	Yes		MaxLength =60	
lastName	String	Yes		MaxLength =60	
address	String	No		MaxLength =400	
city	String	No		MaxLength =50	
state	String	No		MaxLength =50	
zip	String	No		MaxLength =20	
preferredPhone	String	No		MaxLength =100	
contactStatusID	Int	Yes		MaxLength =30	Can get possible values from GetContactStatuses() method
contactTypeID	Int	Yes		MaxLength =30	Can get possible values from GetContactTypes() method
initialContactTypeID	Int	No			Can get possible values from GetInitialContactTypes() method

Parameter	Type	Required?	Valid Values	Value Constraints	Notes
preferredCommunicationMethod	String	No	Phone Email Mail No Preference		
interestIDs	String	No			Can get possible values from GetInterests() method
primaryLeadSourceID	Int	No			Can get possible values from GetLeadSources() method
secondaryLeadSourceID	Int	No	N/A		This is not applicable for this client
overwriteDuplicate	Boolean	Yes	False, True		"True" allows for appending of data to an already created contact that matches the preferred email address. This value is usually "false" for web registrations.
addToTour	String	Yes	False, True		"True" adds the contact to the BrightBase tour queue. Usually this value is set to "false" for web registrations.
interactionsData	String	No	Shows up in the "Interactions" tab of the contact record	MaxLength=200	<p>Added as contact attributes for a record. Must be <u>URL encoded</u> and in the following format:</p> <p>interactionsData=key1=value1&key2=value2&key3=value3</p> <p>Example:</p> <p>interactionsData=Favs=Beach&Prefs=Fine%20Dining</p> <p>Which would result in output in BrightBase like so:</p> <p>Favs: Beach Prefs: Fine Dining</p>